



Poste 201201-8 : Senior technician in mechanical engineering, technical support manager

DENIS CIMAF products are sold through heavy equipment dealer, which have the responsibility to install them as per our instructions. The chosen candidate will primarily provide technical support to those customers. Depending on the candidate knowledge and skills, the job might cover always the technical support for the products of DENIS CIMAF's subsidiaries.

Responsibilities:

- Prepare installation instructions for our products, which implies:
 - Analysis of hydraulic and electrical schematics for a wide variety of heavy equipment, with the assistance of the technical manager;
 - Exchange information with the tech department of the different equipment dealers or manufacturers;
 - Prepare/modify hydraulic and electrical installation schematics of our products;
 - Write/modify installation instructions documents;
- Assist customer/dealer during installation;
- Process warranty claims;
- Compile technical information for each machine sold;
- Lastly, participate in the development of DENIS CIMAF's products and of its subsidiaries'.

Human skills sought:

- Good mood;
- Good communication;
- Customer-oriented attitude;
- Orderly and efficient;
- Detail-oriented;
- Enjoying team playing (communication, flexibility);
- Eager to learn;
- Comfortable in a small business;
- Ability to handle pressure.

Technical skills:

- 3-years college degree (DEC or equivalent), or more, in industrial mechanics;
- At least 5 years of relevant technical experience (maintenance, support) related to heavy equipment and/or hydraulic attachments;
- Very good understanding of hydraulics, electrical and mechanical systems;
- CAD software, ideally SolidWorks, PDMWorks, 3D Via Composer;
- Word, Excel, PDF;
- Impeccable English and French written and spoken skills are necessary;
- Knowledge of Spanish and/or Portuguese, an important asset;
- Knowledge of any other written and spoken language is interesting.

Location:

- Our plant in Roxton Falls, QC, Canada (near Granby, St-Hyacinthe, Drummondville);

Conditions:

- Base salary depending on experience, from 18 \$/h and up;
- Share of annual profits of the business;
- Relocation paid by DENIS CIMAF, if needed by chosen candidate;
- 40 hours per week, flexible schedule;

Other notes:

- We support the principle of equal opportunities in employment and encourage people from target groups to apply;
- Applicant must be authorized to work in Canada;
- This is for a permanent position: Self-employed and agencies refrain;

Applicants are invited to contact:

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